FINAL PROGRAMME

CREATIVE DESTRUCTION

DESIGN INNOVATION IN THE FACE OF EXISTENTIAL THREATS

Register at europeanhealthcaredesign2021.hubilo.com | info@europeanhealthcaredesign.eu

@EHD_2021  #EHD2021
TIMETABLE OF EVENTS
Please note that all times in the programme are British Summer Time (BST).

April 2021
Launch of the Preliminary Programme and online registration

28 April 2021
Programme launch webinar

1 May 2021
Deadline for written papers/manuscripts

2 June 2021
Extended deadline for early bird/speaker registration

18 – 20 May 2021
Live judging of EHD2021 Awards programme
Announced at www.europeanhealthcaredesign.eu

Monday 14 June 2021
08.45–18.15: EHD2021 Congress & Exhibition

Tuesday 15 June 2021
08.00–19.00: EHD2021 Congress & Exhibition

Wednesday 16 June 2021
08.00–18.15: EHD2021 Congress & Exhibition
09.00–17.15: COVID-19 Global Summit

Thursday 17 June 2021
08.00–16.15: EHD2021 Congress & Exhibition
08.00–15.15: COVID-19 Global Summit
16.45–17.30: EHD2021 Awards Ceremony

Cover Credits (clockwise from top left):
Zayed Centre for Research into Rare Disease in Children, designed by Stanton Williams
The Prince & Princess of Wales Hospice, designed by Ryder Architecture
National Centre for Infectious Diseases & Ng Teng Fong Centre for Healthcare Innovation, designed by CPG Consultants
Blacktown Hospital Acute Services Building, designed by Jacobs

Page 2-3 Credits (left to right):
Zayed Centre for Research into Rare Disease in Children, designed by Stanton Williams
The Ark, Noah’s Ark Children’s Hospice, designed by Squire & Partners
Blacktown Hospital Acute Services Building, designed by Jacobs

CREATIVE DESTRUCTION
DESIGN INNOVATION IN THE FACE OF EXISTENTIAL THREATS

In a tumultuous year when the resilience of healthcare globally has been tested to the limit by the pandemic, the pressure to adopt a climate-smart development path for designing, building, operating and investing in health systems and infrastructure has also increased significantly.

The history books will pronounce 2020 a watershed year – a year when health systems, already strained in dealing with chronic and lifestyle illnesses among ageing populations, were thrown into a prolonged, arduous battle against a new highly infectious disease.

While we are not, as yet, able to determine what a post-pandemic world will look like, we have had time to reflect and look beyond the design of field hospitals and the adaptation of existing facilities. Our response to Covid-19 is one of three major directions of travel over the past decade in the way we design the physical and social architecture of healthcare, alongside climate change mitigation and realising the disruptive value of digital technology and medicine.

The pandemic has brutally exposed the faultlines in our health and care systems, and tested the relationship between the state and citizens. In combination with the rapid advancement of digital and medical technology, how can our health and care systems and infrastructure be reshaped and reconstructed in a way that promotes, creates and protects health for all?

Indeed, Covid-19 is one of two interconnected existential threats to human health, of which the planetary health crisis presents a more fundamental challenge. The changing climate is leading to more frequent heatwaves and extreme weather events such as flooding, including the potential spread of infectious diseases.

Reconstruction offers real opportunity
But it’s not enough for health systems to limit themselves to treating health problems caused by air pollution and climate change: they must rise to the challenge of tackling them at source. There are positive signs of progress, with the NHS committing to a multi-year blueprint to become the world’s first carbon net-zero national health system, and new guidance from the World Health Organization aimed at supporting healthcare facilities to anticipate, respond to, recover from, and adapt to climate-related shocks and stresses, while minimising negative impacts on the environment.

Covid-19 has been a cruel stress test of our social and healthcare systems and facilities. There is now a real chance to re-evaluate these systems – public, acute and social – and repair, strengthen or restructure them wherever necessary.

Over the past few months, there has been a sudden acceleration in the opportunities that digital medicine offers for remote diagnosis, consultation, chronic disease management, and home working. The basic structure of ambulatory medicine has confirmed the need for flexible, multi-acuity single rooms in hospitals, as well as an increase in skilled staff and critical and high-dependency beds.

Sustainable buildings equal healthy buildings
Undoubtedly, the importance of movement systems in the design of the ‘chassis’ of our health facilities has been reinforced. Most importantly, it has demonstrated that much of the global healthcare estate is made up of ‘unhealthy’ buildings.

Over the next decade, there will be inevitable increases in capital investment in healthcare facilities. Against this delivery there must be a recognition that sustainable buildings are first and foremost healthy buildings, providing environments that support the wellbeing of patients, health workers and the wider community.

The past year has clearly demonstrated the need for better care structures and greater protection. The crisis has reminded us, too, of...
what we have known for centuries – that poor housing, impoverishment and social disconnection damage health and widen health inequalities. And it has also highlighted the critical importance of joining up our health and care system with public health so we can focus on the wider determinants of health that define how a progressive and equitable society functions for all.

This year’s congress is an opportunity to craft a blueprint for reconstruction, a creative assertion of the power of design. We should embrace the three directions of travel – responding to Covid-19, the growth of digital technology, and climate change mitigation – recognising their potential to catalyse change, creativity and innovation, and proposing ways in which they can help transform our health systems and architecture.

European Healthcare Design 2021 features four days of insightful, provocative and entertaining talks, workshops and panel discussions. Days one and two will open with keynote plenary sessions, before splitting into three streams (12 in total). A keynote plenary will also begin the two-day COVID-19 Global Summit (a conference within a conference), which runs on days three and four. And the final session of day four will be devoted to a virtual ceremony to present the EHD2021 Awards, supported by lead sponsor IHP.

The congress will also host a poster gallery of innovative research and design projects (p17), an Awards Poster + Video Gallery, and an Innovation Zone of design and technology solutions (p18) and seminars.

For details about online registration and sponsorship opportunities, please go to page 22. Please note that all times in the programme are British Summer Time (BST).

**KEYNOTE SPEAKERS**

**TONY CAPON**
Director, Sustainable Development Institute, Monash University, Australia

**LEO YEE SIN**
Executive director, National Centre of Infectious Diseases, Singapore

**LAYLA MCCAY**
Director of policy, NHS Confederation, UK

**ANDREW GODDARD**
President, Royal College of Physicians, UK

**NIGEL EDWARDS**
Chief executive, Nuffield Trust, UK

**SUNAND PRASAD**
Principal, Penoyre & Prasad; Chair, UK Green Building Trust, UK

**CRAIG MCWILLIAM**
Programme director, New Hospital Programme, NHS England, UK

**NATALIE FORREST**
Senior responsible officer, New Hospital Programme, NHS England, UK

**JOHN COOPER**
EHD2021 Programme Chair, Architects for Health

**MARC SANSOM**
Director, SALUS Global Knowledge Exchange

**LEO YEE SIN**
Executive director, National Centre of Infectious Diseases, Singapore

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Director, SALUS Global Knowledge Exchange

Organised by:
In direct response to the pandemic, we are excited to announce that the COVID-19 Global Healthcare Design Summit will return this year, with the core theme: Pandemic preparedness: Designing in resilience to strengthen health systems, services and infrastructure. This ‘conference within a conference’ is fully integrated into the 7th European Healthcare Design Congress and brings global knowledge and learning together from the pandemic response, preparedness and impact.

In less than a year, the emergence of a new human coronavirus has brought global society to a standstill, sent vibrant economies spiralling into freefall, overwhelmed and placed untold stress on health systems, and caused death, illness and despair to billions of people worldwide. As this existential shock and continuing threat to life and livelihoods reverberates through societies, international health systems are adapting and reshaping at speed. The direct and indirect impacts on physical and mental health will be felt for years to come.

While vaccines bring hope that the Covid-19 pandemic can soon be controlled, many health systems remain in crisis. And as the World Health Organization has been keen to stress, although the vaccination roll-out is well underway in many high-income countries, a global immunisation programme will take longer to take effect, while questions remain over how long immunity will last.

The programme for the COVID-19 Global Summit (see Stream 7, page 11 and Stream 11, page 15) will launch with keynote talks from two global health leaders who have been involved in work relating to the pandemic on a number of fronts:

LEO YEE SIN
Executive director,
National Centre of Infectious Diseases,
Singapore

LAYLA MCCAY
Director of policy,
NHS Confederation,
UK

The first day of the Summit (16 June) will feature sessions looking at: learning the lessons across the care continuum; caring for older people in a pandemic; and rapid and adaptive pandemic response.

The second day of the Summit (17 June and final day of the virtual EHD2021 Congress) will include sessions looking at: pandemic resilience design strategies; infection control and airborne transmission; and managing healthcare capacity in a pandemic.

We are delighted to invite you to participate in the COVID-19 Global Healthcare Design Summit: Pandemic preparedness: Designing in resilience to strengthen health systems, services and infrastructure to learn from, share and contribute towards a truly global dialogue around the current and future impact of the pandemic on the way healthcare systems, services and infrastructure are planned and designed.
### DAY 1, STREAM 1: CLIMATE-SMART HEALTHCARE

14 June 2021 Main stage (all times are British Summer Time; all sessions streamed exclusively online)

**SESSION 1**

**Opening plenary**  
Chair: John Cooper, Architects for Health, UK

<table>
<thead>
<tr>
<th>Time</th>
<th>Session Details</th>
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</table>
| 08.45  | Chair’s welcome  
John Cooper, Programme chair, Architects for Health, UK                        |
| 09.00  | Keynote address: Environmentally sustainable healthcare: now is the time for action  
Tony Capon, Professor; Director, Sustainable Development Institute, Monash University, Australia |
| 09.15  | Keynote address: The big challenges in healthcare as seen from the bedside and clinic  
Andrew Goddard, Professor; President, Royal College of Physicians, UK               |
| 09.30  | Keynote address: The road to COP26: Regenerative architecture for healthcare  
Sunand Prasad, principal, Penoyre & Prasad, UK                                    |
| 09.45–10.15 | Panel discussion                                                                 |

**SESSION 2**

**Sustainable health systems and hospitals**  
Chair: John Cole, Queen’s University Belfast; International client advisor, UK

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<th>Time</th>
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| 11.00  | Joseph Bracops: an urban hospital based on the sustainable principles of the circular economy  
Coen van den Wijngaard; Laurent Grisay; Joost Declercq, archipelago architects, Belgium |
| 11.15  | Investing in sustainability as a lever for health systems change: a system-level analysis for the Netherlands  
Menno Hinkema; Roberto Traversari; Norman Egter van Wissekerke, TNO, Netherlands  |
| 11.30  | Future generation of full zero-carbon hospital  
Christian De Nacquard, Bouygues Batiment International, France                    |
| 11.45  | Futureproofing healthcare buildings through biophilia and the WELL standard  
Robert Hopkins; Gareth Banks, AHR, UK                                               |
| 12.00–12.30 | Panel discussion                                                                 |

**SESSION 3**

**Healthy community design and infrastructure**  
Chair: Mohammed A Ayoub, HDR, USA

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<tr>
<th>Time</th>
<th>Session Details</th>
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| 14.00  | ReGen Villages: future-proofing residential communities through integrated regenerative systems  
James Ehrlich, ReGen Villages, Netherlands; Chris Ford, Stanford University, USA |
| 14.15  | Care, Commerce & Nature: developing a new model  
Esther Wiskerke, Symbiosia, UK                                                   |
| 14.30  | Reconstruction of healthcare facilities in Peru – with changes  
Katie Wood, Arup, UK                                                            |
| 14.45  | Bringing the outside in  
Louis A Meilink, Jr; Christina Grimes, Ballinger, USA                           |
| 15.00–15.30 | Panel discussion                                                                 |

**SESSION 4**

**Hospitals in the city**  
Chair: Brenda Bush-Moline, Stantec, USA

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<tr>
<th>Time</th>
<th>Session Details</th>
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</table>
| 16.00  | Oriel – a place for eye care, research and education  
Sunand Prasad, Penoyre & Prasad, UK; Kieran McDaid, Moorfields Eye Hospital NHS Foundation Trust, UK; Zara Edwards, AECOM, UK |
| 16.15  | Permeable boundaries: designing for interdisciplinarity and public engagement in the city  
Ewan Graham, Hawkins\Brown, UK                                                    |
| 16.30  | Implementing healthcare facilities in pre-existing buildings: Sancta Maggiore Hospital  
Lara Kaiser, Perkins&Will, Brazil                                                 |
| 16.45  | How does a large hospital act as a good neighbour?  
Coen van den Wijngaard; Laurent Grisay; Stien Poncelet, archipelago architects, Belgium |
| 17.00–17.30 | Panel discussion                                                                 |

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**SESSION 5**

The digital hospital

Chair: Abhi Shekar, Mott MacDonald, UK

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<tr>
<th>Time</th>
<th>Topic</th>
<th>Speakers</th>
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<tbody>
<tr>
<td>10.00</td>
<td>How digitisation is changing the face of healthcare</td>
<td>Rachelle McDade, Currie &amp; Brown, UK</td>
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<tr>
<td>10.15</td>
<td>Interpreting digital transformation – the HIP challenge</td>
<td>Ruth Strickland, MTS Health, UK / Jon Reeve, The Hillingdon Hospitals NHS Foundation Trust, UK</td>
</tr>
<tr>
<td>10.30</td>
<td>Demystifying digital</td>
<td>Graham Cossons; Magnus Leask; Stephen Wreford, Hoare Lea, UK</td>
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<tr>
<td>10.45</td>
<td>Flow: mobilising data for sustainable outcomes</td>
<td>Dale Sinclair; David Cheshire; Colin Page, AECOM, UK</td>
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<tr>
<td>11.00–</td>
<td>Panel discussion</td>
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**SESSION 6**

Transformation through telehealth

Chair: Richard Mann, AECOM, UK

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<tr>
<th>Time</th>
<th>Topic</th>
<th>Speakers</th>
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<tbody>
<tr>
<td>13.30</td>
<td>Telehealth libraries, building healthier communities and economies</td>
<td>Sara Benson, B+H, USA</td>
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<tr>
<td>13.45</td>
<td>New models of care during Covid-19: inpatient telemedicine in the ICU, internal medicine unit, and the psychiatric unit</td>
<td>Nirit Pilosof, University of Cambridge, UK</td>
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<tr>
<td>14.00</td>
<td>A hospital reimagined – the impact of e-health on hospital sizing and architectural programme</td>
<td>Hala El Khorazaty; Asif Din; Mark Rowe, Perkins&amp;Will London, UK</td>
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<tr>
<td>14.15–</td>
<td>Panel discussion</td>
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**SESSION 7**

Sustainable adoption of new technology

Chair: Danny Gibson, MJ Medical, UK

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<th>Time</th>
<th>Topic</th>
<th>Speakers</th>
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<tbody>
<tr>
<td>15.15</td>
<td>Artificial intelligence and augmented reality: technology overview and applications in healthcare</td>
<td>Richard McAuley; Adrian Hall, Brandon Medical, UK</td>
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<td>15.30</td>
<td>Command centres</td>
<td>Beau Herr, CallisonRTKL, USA / Mario Sanchez, OneEQ, USA</td>
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<td>15.45</td>
<td>Sustainable use of technology</td>
<td>Caroline Finlay, MTS Health, UK / Michael Lotarius, Norfolk and Norwich University Hospitals NHS Trust, UK</td>
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<tr>
<td>16.00–</td>
<td>Panel discussion</td>
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<td>16.30</td>
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### SESSION 8

**Designing the clinician-patient interface**
*Chair: Ganesh Suntharalingam, Intensive Care Society, UK*

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<tr>
<th>Time</th>
<th>Title</th>
<th>Presenters</th>
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<tr>
<td>14.30</td>
<td>Deconstructing the hospital to save it</td>
<td>William Hercules, WJH Health, USA</td>
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<td>Benjamin Bassin; Cemal Sozener, University of Michigan Health System, USA</td>
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<td>Diana Anderson, VA Boston Health System, USA</td>
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<td>14.45</td>
<td>Effective clinical engagement in the intersection of medicine and design</td>
<td>Kate Bradley, MJ Medical, UK</td>
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<td>Liz Whelan, Greenwich University, UK</td>
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<td>Emma Stockton, Great Ormond Street Hospital, UK</td>
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<td>Jennifer Whinnett, Guy’s and St Thomas’ NHS Foundation Trust, UK</td>
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<td>15.00</td>
<td>Implementing a ‘kitchen table consulting’ model in outpatients at Great Ormond Street Hospital</td>
<td>Crispin Walkling-Lea, Great Ormond Street Hospital for Children NHS Foundation Trust, UK</td>
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<td>Ellie Richardson, Guy’s and St Thomas’ NHS Foundation Trust, UK</td>
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<td>15.15</td>
<td>Harnessing the built environment for patients with autoimmune diseases</td>
<td>Avani Parikh, Avani Parikh Architecture, USA</td>
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<td>Sanat Phatak, KEM Hospital and Research Centre, India</td>
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<td>15.30-16.00</td>
<td>Panel discussion</td>
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### SESSION 9

**Patient experience and preferences**
*Chair: Goran Lindahl, Chalmers University, Sweden*

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<th>Time</th>
<th>Title</th>
<th>Presenters</th>
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<tbody>
<tr>
<td>16.30</td>
<td>Pioneering healthcare environment research: building upon the Fable Hospital with an innovative approach to connect patient outcomes to design</td>
<td>Francesqca Jimenez, HDR, USA</td>
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<td>Sheila DePaola, Parkland Health and Hospital System, USA</td>
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<td>Jeri Brittin, HDR, USA</td>
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<td>16.45</td>
<td>The healing module – reimagining the inpatient environment</td>
<td>Jamie Brewster, DB3 Architecture, UK</td>
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<td>17.00</td>
<td>A national experiment with outpatient experience: results from the 2020 United States Outpatient Experience Index</td>
<td>Nicholas Watkins; James Crispino, Gensler, USA</td>
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<td>17.15</td>
<td>Exploring the relationship between view quantity and quality and ratings of care in the hospital</td>
<td>Sahar Mihandoust, Center for Health Facilities Design and Testing, Clemson University Architecture + Health, USA</td>
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<td>Anjali Joseph, Center for Health Facilities Design and Testing, Clemson University, USA</td>
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<td>17.30</td>
<td>Patient request: single- versus multi-patient room</td>
<td>Birgit Dietz, Bavarian Institute of Architecture for Elderly and Cognitively Impaired (BlfadA) / TU Munich, Germany</td>
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<tr>
<td>17.45-18.15</td>
<td>Panel discussion</td>
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SESSION 10
Keynote plenary: UK health infrastructure
Chair: Richard Darch, Archus, UK
08.55 Welcome and introduction
09.00 Keynote address: Delivering the New Hospital Programme
Natalie Forrest, Senior responsible officer and Craig McWilliam, Programme director, New Hospital Programme, NHS England, UK
09.30 Keynote address: New models of care and the future hospital programme
Nigel Edwards, Chief executive, Nuffield Trust, UK
09.45–10.15 Panel discussion

SESSION 11
Process of delivering an adaptable estates strategy for healthcare: FleXX Hospital
11.00–12.30 Healthcare procurement is a slow and lengthy process; it can take years to get from the outline business case to the completed building. Experience tells us that between bidding for and completing a hospital, certain departments will need to be changed, owing to advances in medical technology, changes in population disease profiles, and wider health system challenges. Outline business cases are written to unlock financing from central government. They capture a definitive point in time and therefore designs also respond to that frozen moment. This leads to buildings that are hard to adapt. This workshop will discuss FleXX Hospital, a cost-benefit analysis by HKS and Mott MacDonald that uses distinct functional and building layers to form an approach for developing the design principles for flexibility in healthcare buildings. Designing with flexible principles could enable change during the procurement, and even the construction process, with reduced cost implications as well as permitting easier adaptations during the lifetime of the building. We will discuss how unlocking the real estate potential of their estates will help NHS trusts achieve their long-term business strategies. The FleXX approach seeks to incorporate additional future revenue streams and create facilities that will be able to flex to accommodate not only evolving clinical functions but other, more diverse uses, too.
Panel:
- David Sheard, Mott MacDonald, UK
- Rydian Morgan, Mott MacDonald, UK
- Alison Ryan, Mott MacDonald, UK
- Dan Flower, HKS, UK
- Martin Brook, Mott MacDonald, UK
- Victoria Head, Archus, UK
- Kate Renner, HKS, UK
- Sophie Crocker, HKS, UK

SESSION 12
The hospital is dead. Long live the hospital
14.00–15.30 Set against the spectre of a climate emergency, the pandemic has disrupted embedded service models and practices, and accelerated changes in models of care, ways of working and digital transformation by arguably a decade or more. As we enter the fourth industrial revolution, genomics and personalised medicine, surgery from the inside out, biological 3D-printing, wearable monitoring devices for diagnostics, and on-demand pharmaceuticals ordered at home are just a few of the technological changes that will finally create the hospital without walls, delivering healthcare in our homes, workplaces and communities, such that only the critically ill may require hospitalisation. As a post-Brexit UK reaches out globally, its commitment to build 40 new hospitals by 2030 is an opportunity to radically change the way healthcare is delivered and set a new standard in health system and infrastructure design for the world, but are we ready and willing to learn the lessons of the past and embrace the future? This roundtable brings in international and interdisciplinary perspectives on the future of health and healthcare to ask: are we designing the future hospital or should we be designing the future health system with a radical redrafting of how, when and where the patient and citizen journey starts and ends?
Panel:
- Liz Paslawsky, SALUS Global Knowledge Exchange, Australia
- John Cooper, Architects for Health, UK
- Cliff Harvey, Niagara Health, Canada
- Nigel Edwards, Nuffield Trust, UK
- Richard Darch, Archus, UK
- John Cole, QUB, UK

SESSION 13
Putting into practice the principles of the New Hospital Programme
16.00–17.30 A successful response to the ambitions and challenges of the New Hospital Programme requires a commitment to collaborative project working and an holistic approach to delivering the principles of intelligent hospital design, net-zero carbon, digital innovation, and modern methods of construction. In this session, Ryder, in collaboration with WSP and Hoare Lea, will discuss how the team has developed a standard platform approach for Whipps Cross Hospital that can inform projects across the New Hospital Programme. In developing this approach, they have built on their experience in using modern methods of construction for healthcare, and digital technology applications; harnessing innovation in designing for optimum environmental performance; and delivering high-quality environments for patient and staff health and wellbeing.
Chair: Oliver Jones, Ryder Architecture, UK
Panel:
- Paul Bell, Ryder Architecture, UK
- Graham Cossoms, Hoare Lea, UK
- Natalie Firminger, Barts Health NHS Trust, UK
- Matthew Palmer, WSP, UK
- Graham Kelly, Bing Academy, UK

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**SESSION 14**

**Designing health-promoting environments**  
Chair: David Martin, Stantec, UK  

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<th>Time</th>
<th>Title</th>
<th>Speaker(s)</th>
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<tbody>
<tr>
<td>08.00</td>
<td>What we expect from our health facilities is changing for the better. A case study of the Herston Quarter and STARS Building, Brisbane, Australia</td>
<td>Kevin Lloyd, Hassell, Australia</td>
</tr>
<tr>
<td>08.15</td>
<td>A methodological framework for transdisciplinary research on therapeutic landscapes and chronic pain</td>
<td>Nafsika Michail, Northumbria University, UK</td>
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<tr>
<td>08.30</td>
<td>Emotions drive healing: how healthcare design could use emotion-based environments to support the healing process</td>
<td>Davide Ruzzon, Lombardini22, Italy</td>
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<td>08.45–09.15</td>
<td>Panel discussion</td>
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**SESSION 15**

**Collaboration in hospital arts**  
Chair: Lianne Knotts, Medical Architecture, UK  

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<tbody>
<tr>
<td>10.00</td>
<td>Interdisciplinary approaches to hospital art and the senses: a case study from Great Ormond Street Hospital</td>
<td>Victoria Bates; Rebecka Fleetwood-Smith, University of Bristol, UK; Vivienne Reiss, Great Ormond Street Hospital, UK</td>
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<tr>
<td>10.15</td>
<td>A cross-sectoral perspective of the art programme at the New Hospital of Malmö, Sweden</td>
<td>Paula Block Philipsen, White Arkitekter, Sweden; Nils-Eric Sanchez Gamez, Regionfastigheter / Region Skåne, Sweden</td>
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<tr>
<td>10.30</td>
<td>Case study: A Danish approach to healing architecture</td>
<td>Stig Vesterager Gothelf, 3XN, Denmark; Mikael Pontoppidan, Link Arkitektur, Denmark</td>
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<td>10.45–11.15</td>
<td>Panel discussion</td>
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**SESSION 16**

**Designing for child healthcare**  
Chair: Crispin Walking-Lea, Great Ormond Street Hospital for Children, UK  

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<tr>
<td>14.30</td>
<td>Designing with art in mind: lessons in selecting, procuring and curating art for the paediatric patient experience from three Canadian children’s health centres</td>
<td>Alexandra Boissonneault, Montgomery Sisam Architects, Canada; Terry Montgomery, Montgomery Sisam Architects, Canada</td>
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<td>14.45</td>
<td>Childbirth made personal</td>
<td>Sarah Joyce, Leeds Beckett University, UK</td>
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<td>15.00</td>
<td>The Alder Centre, a place like no other</td>
<td>Sue Brown, Alder Hey Children’s NHS Foundation Trust, UK</td>
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<td>15.15</td>
<td>An observational study of circulating nurse’s workflow in paediatric operating rooms pre- and post-optimisation</td>
<td>Anjali Joseph, Center for Health Facilities Design and Testing, Clemson University, USA; Roxana Jafarifiroozabadi, Center for Health Facilities Design and Testing, Clemson University, USA</td>
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<tr>
<td>15.30–16.00</td>
<td>Panel discussion</td>
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**SESSION 17**

**Custodial and mental health design**  
Chair: Alex Caruso, Design in Mental Health Network, UK  

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<thead>
<tr>
<th>Time</th>
<th>Title</th>
<th>Speaker(s)</th>
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<tbody>
<tr>
<td>16.30</td>
<td>Art and architecture as a deflector to existential threats: the Skejby Mental Health Hospital</td>
<td>Birgitte Gade Ernst, Arkitema, Denmark</td>
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<tr>
<td>16.45</td>
<td>Creating a humane, healing environment: the New National Forensic Mental Health Hospital, Ireland</td>
<td>Ruari Reeves, Medical Architecture, UK; Professor Harry Kennedy, National Forensic Mental Health Service, UK</td>
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<tr>
<td>17.00</td>
<td>The public health crisis of correctional health</td>
<td>David Redenske, HDR, USA</td>
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<tr>
<td>17.15–17.45</td>
<td>Panel discussion</td>
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Register at europeanhealthcaredesign2021.hubilo.com
SESSION 18
The art and science of infection control
Chair: Coen van den Wijngaart, Archipelago, Belgium

10.30 Lessons from cancer care design in an age of pandemics
Catherine Zeliotis, Stantec, UK

10.45 Design and materials choices in the fight against multidrug resistance
Lucie Garreau-Iles, DuPont, Switzerland

11.00 The forgotten art of healthcare lighting: a mission-driven approach to creating better human outcomes with light
Jonathan Rush; Ruth Kelly Waskett, Hoare Lea, UK

11.15 Making the invisible, visible – airborne particle monitoring and control systems integration with ventilation canopies for improved infection control and higher patient and staff safety
Scott Pickering; Adrian Hall, Brandon Medical, UK

11.30–12.00 Panel discussion

SESSION 19
Designing for emergency, trauma and critical care
Chair: Bill Hercules, WJH Health, USA

13.30 Neuroarchitecture applied to emergency facilities
Clara Rius, Estudi PSP Arquitectura, Spain

13.45 Exploring healthcare workers’ perception on the role of the physical environment in causing disruptions and interruption in trauma rooms
Sara Bayramzadeh; Md Mazharul Islam; Leong Yin Chiu; Kent State University, USA

14.00 New design innovation for intensive care units that support healing
Bjoern Werner, HT Group, Germany

14.20–14.50 Panel discussion

SESSION 20
Environments for modern ward rounds for multidisciplinary inpatient review

15.30–16.45 The Royal College of Physicians and Royal College of Nursing, together with the Royal Pharmaceutical Society, Chartered Society of Physiotherapy and NHS Improvement, have developed updated guidance on ‘Modern ward rounds for multidisciplinary care in hospital wards’. Key elements include: space for multi-professional confidential discussion about and with patients; reducing noise levels to improve cognition; minimising interruptions; interactions with technology to improve information sharing and records; reducing hierarchy to improve communication; and decision-making. This workshop will explore opportunities and challenges in hospital wards to creating the best environment for high-quality multidisciplinary care.

Chair: John Dean, Royal College of Physicians, UK

Panel: Andrew Rochford, NHS England & NHS Improvement, UK; Nicky Ashby, Royal College of Nursing, UK; Jennifer Flatman, Royal College of Physicians; Clinical pharmacist, UK; Kate Bradley, MJ Medical, UK; Emma Stockton, Great Ormond Street Hospital for Children, UK; Liz Whelan, University of Greenwich, UK; Diana Anderson, Jacobs, USA; Benjamin Bassin, University of Michigan Medical School, USA; Cemal B Sozener, University of Michigan Medical School, USA; Bill Hercules, WJH Health, USA; Lynne Quinney, Patient representative, UK

SESSION 21
The future hospital: clinicians’ perspectives

17.15–19.00 Bringing into focus the clinician’s journey, our panel of medical doctors and subject experts will explore how their work informs what the hospital of the future could become. The hospital redefined can become an integrated part of an effective care healthcare infrastructure, a centre of learning, and a body of people serving a multidisciplinary distributed network for care. We will discuss how facilities may be planned and designed using new concepts from frontline experts, and consider how place impacts the health, wellbeing and performance of clinical teams, healthcare organisations, and their patients, families and communities. The transformational opportunity arising from technological innovations, data analytics, and real-time access to remote expertise fundamentally changes the clinical team’s workflow, collaboration, education, and thus the physical spaces required.

Panel: Eve Edelstein, Clinicians for Design, USA; Anita Honkanen, Stanford University School of Medicine, USA; Ruth Fanning, Stanford University School of Medicine, USA

Register at europeanhealthcaredesign2021.hubilo.com
SESSION 22
Keynote plenary: COVID-19 Global Summit
Chair: John Cooper, Architects for Health, UK

08.55 Chair’s welcome
John Cooper, Programme chair, Architects for Health, UK

09.00 Keynote address: The NHS and Covid: reset, recovery, and the summer of opportunity
Layla McCay, Director of policy, NHS Confederation, UK

09.20 Keynote address: A global pandemic: the role of the National Centre for Infectious Diseases in Singapore
Leo Yee Sin, Professor; Executive director, National Centre for Infectious Diseases, Singapore

09.40–10.00 Panel discussion

SESSION 23
Learning the lessons across the care continuum
Chair: Marte Lauvsnes, Sykehusbygg, Norway

11.00 Relocate, repurpose and reorganise: the hospital response to the pandemic challenge
Cristiana Caira, White Arkitekter, Sweden
Jonathan Erskine, European Health Property Network, UK

11.15 Transformation: lessons learned from a Danish Covid-19 hospital
Birgitte Gade Ernst, Arkitema Architects, Denmark

11.30 Beyond Covid-19 – recovery, reset and reframe healthcare
Greg Mare, AECOM, USA

11.45–12.15 Panel discussion

SESSION 24
Caring for older people in a pandemic
Chair: Sylvia Wyatt, Health and care strategic advisor and consultant, UK

13.45 Nursing home design and Covid-19: balancing infection control, quality of life, and resilience
Thomas Grey, Trinity College Dublin, Ireland
Diana C Anderson, VA Boston Health System, USA

14.00 Post pandemic: a new conceptual model for ageing in place
Eva Henrich; Tatiana Epimakhova, TEEH, Germany

14.15 Use of digital healthcare services by elderly population
Noemi Bitterman, Technion, Israel

14.30 Virtual reality for dementia
Linda Jones, Eldergarten, New Zealand; Rosa Baños, University of Valencia, Spain

14.45–15.15 Panel discussion

SESSION 25
Rapid and adaptive pandemic response
Chair: Cliff Harvey, Niagara Health, Canada

15.45 Covid-19’s impact on the emergency department (A/E): rethinking flow, architecture, engineering, communications and technology in future ED design for the safety of patients, families and staff
Jon Huddy, David White, Huddy HealthCare Solutions, USA

16.00 Pandemical healthcare architecture and social responsibility – Covid-19 and beyond
Stephen Verderber, University of Toronto, Canada

16.15 Modular complex project
Louis Boissonneault; Kevin Cassidy, WSP, Canada

16.30 Resilience through surge induced adaptive re-use: hotel to hospital and back again
Beau Herr; Jim Henry; Clay Markham, CallisonRTKL, USA

16.45–17.15 Panel discussion
SESSION 26
Health and housing
Chair: Liz Paslawsky, SALUS Global Knowledge Exchange, Australia

08.00 Health versus high density: can we have both?
Sarah Lewandowski, ClarkeHopkinsClarke Architects, Australia
Andrew Curnow, Carr Design, Australia

08.15 The case for creating homes for key workers above existing buildings
Arthur Kaye, Skyroom, UK

08.30 Emerging domains for facilitating healthcare via home environments for non-communicable diseases and multimorbidity management
Eva Hernandez-Garcia; Dr Evangelia Chrysikou, University College London, UK

08.45 Using data science analysis in the design, delivery and management of social housing to enhance resident health and wellbeing outcomes
Adam Hinds, LifeProven Technologies, UK

09.00–09.30 Panel discussion

SESSION 27
Integrated care and community health
Chair: Chetna Bhatia, SAA Architects, Singapore

10.00 Building in resilience to improve primary-community care facilities
Jonathan Wilson, GB Partnerships, UK
Marc Levinson, Murphy Phillipps Associates, UK

10.15 The future of community healthcare
Helen Revitt; Alison Evans, AHR, UK

10.30 Forget me not. Community paediatrics within integrated care systems
Jack Goodall, ETL, UK

10.45–11.15 Panel discussion

SESSION 28
The hospital at home
Chair: Beau Herr, CRTKL, USA

14.15 Supporting safe transitions home after surgery: perspectives from older adults undergoing joint replacement surgery
Rutali Joshi; Sahar Mihandoust; Anjali Joseph, Center for Health Facilities Design and Testing, Clemson University, USA

14.30 The hospital as a home for a virtual-reality care service centre (VR4Service)
Merlijn Smits, Harry van Goor, Radboudumc, Netherlands

14.45 Hospital@home essential armoury in the response to the Covid pandemic
Rebekah Schiff; Paul McEnhill; Matthew Quinn; Maria Oyston; Sharmila Walters, Guy’s and St Thomas’ NHS Foundation Trust, UK

15.00–15.30 Panel discussion

SESSION 29
Health in the city: campuses, precincts and communities
Chair: Jim Chapman, Manchester School of Architecture, UK

16.00 Evolution in academic health: the planning and potential of world-class academic health precincts
Mike Apple; Rob Blue; Jon Crane; Jeri Brittin, HDR, USA

16.15 Creating a multi-faceted health campus
Louise Shepherd CBE; David Powell, Alder Hey Children’s NHS Foundation Trust, UK

16.30 Health on the high street – the logic, the challenges and the opportunities
Karen Smith; Paul Stylers; Kelsey Price, ETL, UK

16.45–17.15 Panel discussion
SESSiON 30
Health system planning and investment
Chair: Chris Shaw, Architects for Health, UK

10.00 Mind the gap: effective capital investment for hospitals after 2020
Rhonda Kerr, University of Western Australia, Australia

10.15 The pandemic has become a catalyst to health system and design evolution
Conor Ellis, Archus, UK

10.30 What’s in a name? How politics and buildings can distort healthcare priorities
John Kelly; Kelsey Price, ETL, UK

10.45–11.15 Panel discussion

SESSION 31
The future of healthcare planning

11.45–13.15 In this session, members of the newly formed Health Planning Academy will be debating the role of planning as a discipline in informing the future design, configuration and delivery of healthcare to citizens. The debate will address the growing trend of the creation of population-based integrated health systems as the preferred model for organising and delivering healthcare, and whether markets and competition will be replaced by planning to deliver efficiency in these systems. As part of this debate, there will be a discussion on what skills and disciplines will be required of healthcare planners of the future.

Panel:
Richard Darch, Archus, UK
Tina Nolan, ETL, UK
Danny Gibson, MJ Medical, UK

SESSION 32
User and stakeholder engagement
Chair: Stephanie Williamson, Guy’s and St Thomas’ NHS Foundation Trust, UK

14.45 Taking a holistic approach to architecture: lessons from occupational therapy
Esther Cheng; Gavin McLachlan, Montgomery Sisam Architects, Canada

15.00 User meetings: lessons learnt from virtual versus face-to-face engagement
Francesca Simoni, Stantec, UK

15.15 Added value of early stakeholder engagement in reaching resilient design solutions
Liesbeth van Heel, Erasmus MC, Netherlands
Clarine van Oel, TU Delft, Netherlands

15.30 The rules of virtual engagement
Meischa Wade; Pollie Boyle, ETL, UK

15.45–16.15 Panel discussion

SESSION 33
Planning, modelling and delivery
Chair: John Kelly, ETL, UK

16.45 Integrated project delivery: the relationship between individual projects and the wider delivery system
Anne Symons, University College London, UK

17.00 Reimagining healthcare planning and design
Felicia Cleper-Borkovi, Arup, USA

17.15 Leveraging predictive models to stress-test hospital-wide medical planning solutions for future high performance
Jon Huddy; David White, Huddy HealthCare Solutions, USA

17.30 A process approach in the NHS – facilitating infrastructure design that better suits patient flow and work activities
Thomas Rose, University of Birmingham, UK

17.45–18.15 Panel discussion

Organised by: HEALTH PLANNING ACADEMY

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SESSION 34
Workforce and workplace design in healthcare
Chair: Jeremy Myerson, Royal College of Art, UK

09.00 Optimising moral resilience and workspaces for residential aged care nurses
Lucio Naccarella, University of Melbourne, Australia
Karrie Long, Royal Melbourne Hospital, Australia

09.15 Why offices matter in healthcare. Empowering staff to care for patients
Lizette Engelen, Engelen2, Netherlands
Monika Codourey, Offconsult, Netherlands

09.30 The next-generation workforce
Mark Horwood-James; Sue Jauncey, Appellon, UK

09.45–10.15 Panel discussion

SESSION 35
Arts and health: creative partnerships to build better healing environments

10.45–12.30 This collaboration between Art in Site (AiS) and NHS National Performance Advisory Group on Arts, Heritage and Design (NPAG) will focus on the role of creative partnerships in helping to build better healing environments for the future. Touching on key international case studies, and exploring themes of identity, integration and engagement, we aim to reimagine and improve working relationships between artists, designers, policy makers, healthcare workers and clinicians to create inspiring and effective healing environments, and to pool and develop new models of working. This workshop will feature a mixture of presentations, discussion and interactive exercise. Participants are encouraged to bring paper and something to write with. No prior knowledge of arts in health schemes is necessary. This workshop follows three daily sessions in the Innovation Zone seminar rooms, titled Arts and Health hour from 12pm BST on days 1-3 of the congress. These activities represent the beginning of a longer term events programme from AiS and NPAG in collaboration with SALUS Global Knowledge Exchange, which aim to build better practice knowledge on the role of the arts in creating a healing environment.

Organised by: Art in Site

SESSION 36
Designing for dementia and late-life brain health
Chair: Marc Levinson, Murphy Philipps, UK

13.00 Design-dignity-dementia – challenges, principles, groundbreakers
John Zeisel, The I’m Still Here Foundation and The Hearthstone Institute, USA; Richard Fleming, University of Wollongong, Australia; Kirsty Bennett, Swinburne University, Australia

13.15 The use of colour in clinical environments for dementia
Helena Howard, Hawkins\Brown, UK

13.30 Cultural significance in guided museums of visits for persons with dementia
Linda Jones, Eldergarten, New Zealand
Ernestina Etchemendy, University of Valencia, International University of Valencia, Spain

13.45 Late-life brain health architecture: leveraging convergence science principles
Fiona Walsh, Greg Walsh, Global Brain Heath Institute, Trinity College, Dublin, UCSF, San Francisco; DDS Architects, UK

14.00–14.30 Panel discussion

SESSION 37
Transformation of hospital wayfinding
Chair: Christine Chadwick, CannonDesign, Canada

15.00 Wayfinding +: the art of better orientation
Peter Shenai; Martin Jones; Louisa Williams, Art in Site, UK

15.15 How can optimising hospital environments minimise the need for signage and instructions?
Peter Donner; Louise Havskov Kristiansen; Steinar Valade-Amland, Triagonal Information Design, Denmark

15.30 How Covid-19 is setting a new standard for wayfinding design in healthcare
Ralph Michels, Eyedog – wayfinding as a service for healthcare, Netherlands

15.45–16.15 Panel discussion

SESSION 38
EHD2021 Awards
Chair: Chris Shaw, Architects for Health, UK

16.45–17.30 European Healthcare Design Awards 2021

Register at europeanhealthcaredesign2021.hubilo.com
### SESSION 39
**Pandemic resilience: design strategies and responses**
**Chair:** Paul Bell, Ryder Architecture, UK

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<tr>
<th>Time</th>
<th>Topic</th>
<th>Speakers/Institutions</th>
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<tbody>
<tr>
<td>08.00</td>
<td>How will Covid-19 change healthcare design?</td>
<td>Matthew Holmes, Jacobs, Australia; Diana C Anderson, VA Boston Healthcare System, USA; Jacobs, Australia</td>
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<tr>
<td>08.15</td>
<td>Redesigning hospitals for the telehealth revolution we just had</td>
<td>Michaela Sheahan, Hassell, Australia; Emma Thomas, University of Queensland, Australia</td>
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<tr>
<td>08.30</td>
<td>Pandemic preparedness through design</td>
<td>Tania Weer; Choon Mei Toh, DP Architects, Singapore</td>
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<tr>
<td>08.45</td>
<td>Together we build to fight the virus – the construction of the first MiC Hospital in Hong Kong</td>
<td>Lily Chiu, China State Construction Engineering (Hong Kong); Allen Leung, Architectural Services Department, Government of Hong Kong, Hong Kong</td>
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**09.00–09.30 Panel discussion**

### SESSION 40
**Infection control and airborne transmission**
**Chair:** Jonathan Erskine, European Health Property Network, UK

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<th>Time</th>
<th>Topic</th>
<th>Speakers/Institutions</th>
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<tbody>
<tr>
<td>10.30</td>
<td>We are what we breathe – the historical burden of shared air and the future of indoor air quality</td>
<td>Patrick Chambers, Stantec, Australia</td>
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<tr>
<td>10.45</td>
<td>How to increase the safety of medical personnel in a hospital – protective airflow solution</td>
<td>Ismo Grönvall, Halton, Finland</td>
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<tr>
<td>11.00</td>
<td>Fighting airborne transmission: the use of ultraviolet germicidal irradiance (UVGI) in the battle against hospital-acquired infections and Covid-19</td>
<td>Dan Lister, Arup, UK; Paul Lynch, Arup, UK</td>
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<tr>
<td>11.15</td>
<td>Providing a safe environment for operating on non-infectious and infectious patients</td>
<td>Richard Knight, Richard Knight Consultancy, UK; John Thatcher, Eastwood Park Training Centre, UK; Richard Brown, Halton, UK</td>
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**11.30–12.00 Panel discussion**

### SESSION 41
**Managing capacity in a pandemic**
**Chair:** Jonathan Wilson, GB Partnerships, UK

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<th>Time</th>
<th>Topic</th>
<th>Speakers/Institutions</th>
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<tr>
<td>14.00</td>
<td>Helping the NHS address capacity challenges and improve resilience</td>
<td>Alan Dunlop; Tony Nichol; Christel Hengeveld; Andrew Rolf, Arup, UK</td>
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<tr>
<td>14.15</td>
<td>ICU in a box: a small change that made a big difference to pandemic preparedness</td>
<td>Amanda Maunders; Gary Thomson; Stephanie Hawthorne, Guy’s &amp; St Thomas’ NHS Foundation Trust, UK</td>
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<tr>
<td>14.30</td>
<td>Pandemic resiliency: lessons learned from US military health system</td>
<td>Nolan Rome, WSP, USA; Deborah Wingler; Brent Willson, HKS, USA</td>
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**14.45–15.15 Panel discussion**
SESSION 42
Sustainable development – modern methods of construction
Chair: Sam Shooter, Hoare Lea, UK

09.30 The Grange University Hospital – how 3D design and offsite construction delivered a flexible facility ahead of schedule
Stuart Renshaw, WSP, UK; David Leverton, Laing O’Rourke, UK

09.45 Accelerating capabilities and advancing business models for modern operating theatre manufacture
Grant Mills; Anne Symons, University College London, UK

10.00 Designing St George’s: a hospital fit for today and an unknowable future
Martina Cardi; Paul O’Neill, Bryden Wood, UK

10.15 Standard platform for healthcare buildings
Alan Kondys, Vinci Construction UK and IHP, UK; Clive Guyer, Murphy Philipps, UK; Steve McSorley, Perega, UK; Naddy Parperi, TB+A, UK

10.30–11.00 Panel discussion

SESSION 43
Smart technologies in the modern operating room

12.00–13.00 De-risking deployment in a MMC build, supporting net-zero and digital medicine
This workshop aims to demonstrate the modular build philosophy of the smart technology systems and how standards-based adaptable solutions provide flexibility in design. We present an overview of a range of innovations that provide an adaptable solution to the deployment of technologies in the modern operating room environment. We will show how adaptable systems can be specified early in the project and still meet user requirements at the point of delivery. Technologies covered will include: intelligent theatre control panels; communication via any industry protocol and integration with building management systems to provide fault monitoring, usage reporting and run-time statistics; networked audio and video distribution systems; operating theatre lighting systems and intelligent emergency back-up power units; and pendants and monitor carriers, equipped with multi-channel fibre optic connectivity supporting video resolutions up to 8K.

Panel: Richard McAuley, Brandon Medical, UK; Adrian Hall, Brandon Medical, UK; Scott Pickering, Brandon Medical, UK

SESSION 44
Research makes a difference – detailed approaches and broad impacts

14.30–16.00 Research is strictly focused and framed by theory, method and approach. To succeed in academia our research addresses minuscule parts of the world we live in. It is a way of adding bits of knowledge to the canvas of knowledge. At the same time, healthcare and the design of its environments are complex and challenged by ever-changing approaches and processes, clinical as well as physical.

With a growing research field addressing aspects of healthcare and design-related issues, the question arises of evidence, impact and contribution to health. As our environments are complex, an understanding of the design for use and the actual use of the buildings is important to study. Also, the different actors and needs must be understood. A key question is: what is the relationship between design and effects on health?

So, how do our research and approaches make a difference? How do we contribute with design research studies of various types to the practice of building for healthcare as well as, most importantly, for health in itself? The seminar will address this transfer and discuss challenges researchers face, the impact of research outcomes, and what difference healthcare design research makes. The seminar is organised jointly with the research conference ARCH22.

Panel: Goran Lindahl, Chalmers University, Sweden; Clarine van Oel, TU Delft, Netherlands; John Zeisel, The I’m Still Here Foundation; The Hearthstone Institute, USA; David Allison, Clemson University, USA

Organised by: Brandon Medical

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POSTER + VIDEO GALLERY

The poster + video gallery is a dedicated zone within the virtual platform open to delegates throughout the congress. Here, you will be able to explore innovative research and project presentations in a highly visual, stimulating and dynamic environment, along with the ability to make contact and network with the authors and presenters.

P01 Design considerations for the modern operating theatre: supporting the implementation of medical video, audio and communication systems
Richard McAuley, Adrian Hall, Brandon Medical, UK

P02 ‘Lightworks’: combining artwork with lighting to combat the clinical dark age
Peter Shenai, Martin Jones, Louise Williams, Art In Site, UK

P03 The bigger picture for healthcare design: using evidence-based design and co-creation to develop more effective concepts for the healthcare system
Jonas Rehn-Groenendijk, Darmstadt University of Applied Sciences, Germany

P04 Designing for patient empowerment in the face of SARS-Covid-19 challenges: Noctura 400 case study
Stuart English, Rafiq Elmansy, Northumbria University, UK

P05 Improving adherence in self-administered treatment technology through design
Rafiq Elmansy, Stuart English, Northumbria University, UK

P06 Envision wellness – understanding trauma and youth experience in mental health
Alison Huynh, Daniel Calvetti, Michelle Lee, Ian Gibson, NBRS Architecture, Australia

P07 Building temporary quarantine camps to fight against Covid-19 – the Hong Kong experience
Paul Chun-kau Lee, Lawrence Hin-man Ko, Christina Hoi-ling Poon, Hong Kong Architectural Services Department, Government of Hong Kong, Hong Kong

P08 Principles of design for ergonomic pendant solutions for minimally invasive surgery and shorter recovery times in intensive care units
Scott Pickering, Adrian Hall, Brandon Medical, UK

P09 Modern methods of construction and standardisation – what does it mean and how are we really going to achieve this?
Andrew Rolf, Arup, UK

P10 Digitalisation – navigating with care
Louise H Kristiansen, Peter Donner, Steinar Valade-Amland, Ralph Michels, Triagonal Information Design, Denmark

P11 Are waiting areas in hospitals perceived as therapeutic spaces?
Eleni Tsiantou, UCL, Greece; Evangelia Chrysikou, Hina Lad, UCL, UK

P12 Innovation at the core
Graham Cossions, Sam Shooter, Ben Baker, Hoare Lea, UK

P13 Architecture as a catalyst for healing
John Latto, Xi‘an Jiaotong, Liverpool University, China

P14 Modern standards for medical video systems: infrastructure required for 4K UHD and beyond in the operating room
Richard McAuley, Adrian Hall, Brandon Medical, UK

P15 Web-based standards made simple
Regina Kennedy, Tina Nolan, ETL, UK; Gavin Thompson, BuroHappold Engineering, UK; Sean Madden, Hamad Medical Corporation, Qatar

P16 Designing wayfinding systems for (neuro)diversity
Louise H Kristiansen, Peter Donner, Steinar Valade-Amland, Triagonal Information Design, Denmark

P17 Everyday objects as therapeutic elements in psychiatric wards – co-design workshop for reducing institutionalisation in mental health facilities
Jonas Rehn-Groenendijk, Helena Müller, Darmstadt University of Applied Sciences, Germany; Evangelia Chrysikou, Bartlett Real Estate Institute UCL, University College London, UK

P18 Introducing ‘eudaemonic design’: an approach to curating health at home to avoid time in hospital
Jenna Mikus, Queensland University Of Technology, Australia

P19 Ecourbanism – a whole-system approach to post-Covid healthcare
Luke Engleback, Studio Engleback, UK

P20 Resilience planning in an emergency
Ruth Strickland, MTS Health, UK

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Supporting a unique professional development programme at EHD2021 are a range of event features, including an Innovation Zone, the Awards Poster + Video Gallery, and networking opportunities for 1-2-1 and group video meets.

With over 200 speakers, keynotes, panel discussions, workshops, posters, videos and more besides, European Healthcare Design 2021 is the world’s leading forum for exchange of research findings, best practice and policy thinking on the design of health systems, services and infrastructure. And the event also offers delegates a diverse range of other opportunities to network and develop their knowledge of the healthcare design field.

Networking
A variety of options are available to participants to connect and meet with industry colleagues and make new contacts. Participants will be able to view all attendees at the event and connect to them to arrange a meeting time over a video call, or to chat by text using the live messaging service. Each participant can create their own dedicated profile, specifying their areas of interest and job role. Participants can chat with their contact right away or request a 1-2-1 video chat meeting. If you want to video chat with more than one attendee at the same time, head over to the Networking Lounge and grab a table to talk.

Networking Lounges enable two or more participants to interact via video call, by simply entering the lounge and taking a free seat at any of the tables. A variety of tables for between two and 20 people will be available for 1-2-1 and group meetings. Exhibitors in the Innovation lounge will also be able to create their own meeting tables.

Working with our partners and sponsors, we also plan to organise attendee competitions throughout the event to reward more active participants, create networking opportunities, and maximise interaction between attendees, event partners and event sponsors.

- Leverage attendee networking
- Lounges for small group discussions
- Access to the attendee list
- 1-2-1 video meetings
- 1-2-1 chats
- Competitions

Awards Poster + Video Gallery
The European Healthcare Design 2021 Awards celebrate and recognise professional and research excellence in the design of healthcare environments both in Europe and around the world. In each of the nine categories, this year’s shortlisted awards entrants will feature a poster and video of their project or innovation on a dedicated page within the Awards Gallery for participants to learn about this year’s potential prize winners, before the awards ceremony in the final session on Thursday 17 June. Videos of the live judging webinars, which are taking place on 18, 19 and 20 May, will also be made available.

THE INNOVATION ZONE
All participants will have access to the Innovation Zone, an area of the event dedicated to learning about the latest design solutions, technological innovations and creative projects from our event partners and sponsors. Participants will be able browse profiles, connect with team members, view projects and project images and videos, and download literature, including white papers, project case studies and product information.

Innovation Zone – Seminar Rooms
Linked to the Innovation Zone, this year’s virtual congress will feature a series of themed seminar rooms, where different sessions, focused on a diverse range of topics and themes, will be organised at different times during the congress. Topics will cover educational and professional development sessions, and themes such as the arts, technology and innovation, in a variety of formats, including: technical presentations; product demos and launches; development roadmaps; Q&As; case studies; showcases; and roundtable seminars. The full seminar programme will be launched at the beginning of May.
Visit our seminar rooms to participate in a series of seminars developed by our Innovation Zone partners. As well as a daily Arts and health hour, seminars will cover a range of topics from modular construction, operating theatres, infection control, project management, smart hospitals, and patient mobility.

**ARTS & HEALTH HOUR: Creative partnerships: Identity**

12.00–13.00

The first of three daily sessions focusing on the role of creative partnerships to build better healing environments for the future. Examples will be shared of artwork and art schemes that act as a narrative voice for a healthcare environment, speaking to its community and identity. Participants will discuss how early engagement of artists and partnerships with stakeholders can result in site-responsive artworks and provide a compelling vision for healthcare settings.

**Panel:**
- Vivienne Reiss
  - Great Ormond Street Hospital for Children
  - NHS Trust, UK
- Lisa Harty, Art for Life
- Kalpesh Intwala, Stanton Williams
- Sam Curtis, Bethlem Gallery
- Sarah Carpenter, Bethlem Gallery
- Mary Yates, South London and Maudsley NHS Trust

**Modular operating theatres: Tackling waiting times and increasing clinical capacity**

12.30–13.00

Waiting times have remained a hot topic throughout the pandemic. Modular operating theatres, including laminar flow and hybrid theatres, provide hospitals with the clinical capacity they need to tackle their waiting times. Rob Van Liefland showcases how we support hospitals, including Lancashire Teaching Hospitals NHS FT, UK to deliver essential interventional radiology procedures during a period of refurbishment. While the Trust’s own interventional radiology theatre at Royal Preston Hospital undergoes an upgrade in a six-month project, we provided a replacement theatre for these important procedures to continue to be carried out while out of commission.

To meet the hospital’s needs, we created a bespoke modular solution at the hospital, which features a state-of-the-art theatre with the latest radiology equipment installed. It operates seven days a week and is available 24 hours a day, including for emergency procedures.

**Panel:**
- Rob Van Liefland
  - Q-bital Healthcare Solutions, Netherlands

**Building a Better Bunker: Modular Radiation Shielding saves valuable space and time**

13.00–13.30

Traditional ‘Poured in place’ radiation shielding “bunkers”, while effective, take up valuable, expensive healthcare real estate, require months to pour and are fraught with curing issues. There is a better alternative to these monolithic structures that end up in landfills. Utilizing a cast, dry-stacked, modular design in high density material, the Veritas vault and door systems save valuable space, valuable time and provide a great deal of flexibility in designing and building linear accelerator and HDR treatment rooms. Working with architects, construction managers and cancer treatment facilities all over the world, Veritas has been the choice for radiation shielded vaults at Guys & St. Thomas, Karolinska Hospital, the CHUM and many others.

Join Veritas to learn how to assist your radiation treatment facility project with physics and design through installation as an introduction to the development and construction of a better bunker.

**Panel:**
- Patty Kendall
  - Vertias Medical Solutions, USA
- Franco Vietti
  - Green Prefab, Italy
- Maksim Markevich
  - Keo Software, UK
- John Buongiorno
  - Axis Construction Corp, USA

**Intelligent Healthcare Modular Library**

13.00–13.30

Green Prefab and Kreo Software are presenting a new approach in Healthcare Design. This approach is based on a brand new digital library developed at The Modular Taskforce which includes standardized module types for operative spaces in usual healthcare buildings. The digital Healthcare Modular Library is integrated with a dedicated generative design tool, using the power of Artificial Intelligence to validate costs, delivery time, and architecture solutions on the fly. Altogether this is a very helpful and rapid decision tool for the preliminary design of healthcare buildings using Modern Method of Construction. Finally, Axis Construction will introduce some recent realization of permanent hospitals using modular construction.

**Panel:**
- Franco Vietti
  - Green Prefab, Italy
- Maksim Markevich
  - Keo Software, UK
- John Buongiorno
  - Axis Construction Corp, USA
**ARTS & HEALTH HOUR:**
Creative partnerships: Engagement

**12.00–13.00**
The second of three daily sessions will showcase examples of integrated art projects where engagement with staff, patients, and the service community has helped open up meaningful expression, creativity, and dialogue. Participants will investigate how artistic approaches in engagement take people out of the ordinary, allowing them to open up and envision longer-term connections between needs, healthcare spaces, and human interactions.

Panel:
- **Ruth Charity**
  - Oxford University Hospitals
  - NHS Foundation Trust, UK

- **Guy Noble**, UCLH Arts and Heritage

- **Simon Tolhurst**, Artist

- **Dryden Goodwin**, Artist

- **Marie-France Kitter**, UCLH Arts and Heritage

- **Shefali Asija**, Artist

- **Sarah Bexley**, Guy’s and St Thomas’ NHS FT

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**Requirements management for healthcare projects**

**12.30–13.00**
BriefBuilder's Juriaan van Meel and Carolien Euser will present their latest insights on the topic of briefing and requirements management for healthcare projects.

Questions that will be addressed in this presentation: What is requirements management? How does it relate to the practice of briefing (aka architectural programming)? Why is it relevant for healthcare projects? How can you avoid design defects and scope creep by systematically managing requirements? And how can healthcare organisations make better use of each other’s experience and knowledge in relation to briefing?

Juriaan and Carolien will answer these questions on the basis of their extensive experience with the use of BriefBuilder in hospitals projects in the Netherlands, Belgium and Denmark. Furthermore, they will make use of the ideas and concepts that are part of the book 'Briefing for Buildings', which was co-authored by Juriaan van Meel.

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**Creating safe spaces for every patient**

**12.45–13.15**
Hospitals today are filled with state-of-the-art MRI scanners, monitors, and other equipment. But next to patients’ beds, there is almost invariably a torn piece of fabric that is either too long or too short. We’re stuck in the 1960s. But the outdated visual aspect of curtains isn’t the real problem – it’s the fact that they’ve been proven to be a hotbed of contamination and virus-resistant bacteria. There are direct links to hospital-acquired infections (HAIs) and hospital curtains. Curtains are a problem because their soft surfaces are porous, and they’re not cleanable by simply wiping. HAIs are a really serious problem. In the US, for example, there are an estimated 887,000 HAIs each year, resulting in 72,000 deaths and costing an estimated US$11 billion. HAIs kill more people each year in the United States than car accidents, breast cancer, or pneumonia. At KwickScreen, our partition screens help to reduce the spread of HAIs. They’re easy to clean, easy to use, and offer a more flexible solution to the issue of patient privacy. In this presentation we will explore the next generation of privacy and social distancing partitions in hospitals and what it means for the built hospital environment of the future.

Panel:
- **Mark Bickerstaffe**
  - KwickScreen, UK

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**Smart hospitals: Creating more time to care**

**13.00–13.30**
Static Systems Group (SSG) is a recognised leader in the provision of critical alarm notification and patient-to-staff communication solutions. During this workshop SSG will provide an insight into how it is helping healthcare teams to integrate the latest technology into their communication systems in order to ensure the most appropriate member of staff is in the right place at the right time – leading to improved safety, a reduction in risk, and ultimately creating more time to care.

Panel:
- **Matthew Wakelam**
  - Static Systems Group, UK

- **Jennifer Terry**
  - Static Systems Group, UK
Modular facilities: Keeping up with increasing demand for endoscopy

08.00–08.30

Modular facilities often provide the answer to hospitals in need of temporary infrastructure. The need to maintain high standards of patient care, compliance and safety throughout a refurbishment or service reconfiguration project, or after an unforeseen event, is another common reason for requiring an external healthcare facility. A temporary facility can offer a way to reduce the time that patient services are suspended following an incident, emergency or a planned refurbishment.

Peter Spryszynski showcases how a modular endoscopy facility was created and installed at Prince Charles Hospital, Brisbane in Australia to provide additional capacity for diagnostic procedures. The project is the result of an international effort to get a bespoke solution for endoscopy up and running within a very short timescale.

Panel: Peter Spryszynski
Q-bital Healthcare Solutions, Australia

The sensitive choice of putting patients first and maintaining hygiene in a durable environment

12.30–13.00

Have you ever felt distressed without really being able to determine the origin of your discomfort? Have you even been unable to express this feeling of distress? And then, suddenly, the stressor stops and you feel whole again when it stops.

In this workshop, we will document the adverse impact an environment may generate through negative stimulation. We will specifically investigate how the sense of sight, hearing and touch may impact human health. We will use real-life examples illustrating potential solutions offered to designers in order to optimise the surrounding of patients in the healthcare system. We will show how these examples can facilitate the operation and maintenance of healthcare facilities by providing surfaces that enable the highest level of hygiene. We will also explore how such solutions may help reduce the environmental footprint by building for durability. Designers do not have to choose between patient experience, hygiene and durability. Solutions exist that allow all of these without compromise.

Panel: Lucie Garreau-iles
DuPont Tedlar, Switzerland

Empowering movement through planning and design

12.45–13.15

Designing a care facility is about planning for the future, and it will impact both the efficiency and quality of care and the work environment for caregivers. As outlined in our Positive Eight philosophy, the right environment, equipment and caregiver skills can result in improved care with more mobile patients, reduced work-related injuries, and improved financial outcomes. Design should consider the patient’s mobility level, in order to create a care environment that supports their dependency level. This presentation will consider elements of a patient’s episode of care from admission to discharge. The presentation will include videos to illustrate the care processes undertaken in the various clinical environments, highlighting the need for collaboration and smart design to support patient care, caregiver safety and operational efficiencies.

Panel: Simon Saulis
Arjo, UK

ARTS & HEALTH HOUR: Creative partnerships: Integration

12.00–13.00

The third of three daily sessions will take a look at artwork that integrates architecture, clinical journeys and digital space. Participants will explore what happens when we move from a focus on art “interventions” to artistic “infrastructure”. In a post-pandemic world, what kind of artistic infrastructure can create a standard for healthcare environments, and which partnerships are key to a more ambitious approach for artistic integrations?

Panel: Peter Shenai, Lucy Zacaria, Imperial Health Charity
Dr Simon Nadel, St Mary’s Hospital; Imperial College London
Cat Powell, Sheffield Children’s Hospital
Jade Richardson, Sheffield Children’s Hospital
Jacqueline Poncelet, Artist
Oona Culley, Artist
Ruth Charity, Artlink at Oxford University Hospitals
Guy Noble, UCLH Arts and Heritage

Organised by Art in Site

Organised by Empowering movement through planning and design

Organised by Q-bital Healthcare Solutions, Australia

Organised by Arjo with people in mind
DELEGATE REGISTRATION

As well as virtual networking, delegates will enjoy unique professional development opportunities, building knowledge of the socio-economic global context, and emerging practice, skills and core competencies in designing and commissioning health services, technology and infrastructure, project management, and the evidence base for healthcare design, sustainable development and quality improvement.

Registered participants will receive virtual access to both ‘live’ streaming and video recordings of all sessions for ‘on-demand’ viewing for one month after the event.

A range of tickets are available, giving attendees from all over the world great value for money. Registration is open now with Early Bird savings for individual and group bookings until 2 June. Visit www.europeanhealthcaredesign.eu for details.

- **Early bird rates (until 2 June):**
  - 4-day ticket: £195.00 (+ VAT in the UK)
  - 1-day ticket: £75.00 (+ VAT in the UK)

- **Early bird group rates (until 2 June):**
  - 3 individual 4-day tickets: £497.25 Save £87.75 (15%) (+ VAT in the UK)
  - 5 individual 4-day tickets: £780.00 Save £195.00 (20%) (+ VAT in the UK)
  - 10 individual 4-day tickets: £1462.50 Save £487.50 (25%) (+ VAT in the UK)

- **Standard rates (from 3 June):**
  - 4-day ticket: £245.00 (+ VAT in the UK)
  - 1-day ticket: £95.00 (+ VAT in the UK)

- **Standard group rates (from 3 June):**
  - 3 individual 4-day tickets: £625.00 Save £110.00 (15%) (+ VAT in the UK)
  - 5 individual 4-day tickets: £980.00 Save £245.00 (20%) (+ VAT in the UK)
  - 10 individual 4-day tickets: £1837.50 Save £612.50 (25%) (+ VAT in the UK)

Members of Architects for Health, the Union of International Architects – Public Health Group, Australian Health Design Council, New Zealand Health Design Council, Design in Mental Health Network and the European Health Property Network are entitled to discounted rates. Please apply for your discount code by emailing info@europeanhealthcaredesign.eu.

Please note:
A discount code may only be used once by the same user; VAT is not applicable to tickets bought by registrants outside the UK.

SPONSORSHIP AND INNOVATION ZONE

By sponsoring or exhibiting at EHD2021, your organisation will be supporting and participating in the creation and exchange of knowledge between 1000 of the world’s leading health researchers, practitioners and policymakers.

A knowledge-led approach to sponsorship creates opportunities to align your brand with a range of content-focused offerings, including keynote and themed streams and sessions, posters and workshops. These can be combined with other exciting content and branding opportunities to interact with the participants, such as hosting your own themed seminar room and a virtual stand within the Innovation Zone, enabling you to promote and provide professional development on your latest technologies, products and projects. The Innovation Zone is ideal for technical presentations; product demos and launches; development roadmaps; innovation Q&As; case study showcases; and roundtable seminars. Each sponsorship opportunity also includes a generous number of delegate passes to support your own team’s professional and business development, and to offer to your healthcare clients.

The publication and dissemination of videos of all the talks, full written research papers, and posters on SALUS Global Knowledge Exchange (www.salus.global) and SALUS TV also ensure that your sponsorship support gains from association with the congress partners, content and outputs across multiple social media channels all year round.

A range of sponsorship packages is available from £2000-£6000 with discounts on purchases of two packages or more. Click on Sponsorship in the top navigation at www.europeanhealthcaredesign.eu to view available packages or contact Marc Sansom directly at marc@salus.global.

AWARDS SPONSORSHIP

By sponsoring the EHD2021 Awards, you can show your support and recognition of the outstanding performances of the award winners, aligning your brand in UK, European and international markets around the values of design excellence and innovation.

Your brand will also gain international exposure through the digital marketing around the congress and the awards. This includes promotion of the shortlist announcement before the event; e-news announcements of the award winners; broadcasting during the event of the videos of the shortlisted projects’ presentations and the closing awards ceremony; as well as making these available to watch post event via SALUS TV. Live judging of the shortlisted presentations is planned for 18, 19 and 20 May.

We look forward to confirming your support and partnering with you in the raising of design quality standards around the globe.

For more information, please contact Marc Sansom at marc@salus.global.
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For further enquiries on the event programme, sponsorship or exhibition opportunities, contact:

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https://europeanhealthcaredesign2021.hubilo.com
For online registration and fees, please visit https://europeanhealthcaredesign2021.hubilo.com

Special early-bird discounts are available until 2 June 2021

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